

Valerie S. Mason  
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**The City of New York  
Community Board 8 Manhattan**

May 23, 2025

Hon. Kathy Hochul  
Governor of New York  
NYS State Capitol Building  
Albany, NY 12224

Hon. Carl E. Heastie  
Speaker of the New York State Assembly  
Legislative Office Building 932  
Albany, NY 12248

Hon. Andrea Stewart-Cousins  
New York State Senate Majority Leader  
172 State Street, Capitol Building, Room 330  
Albany, NY 12247

Hon. Eric Adams  
Mayor of New York  
City Hall  
New York, NY 10007

Hon. Adrienne E. Adams  
Speaker, New York City Council  
City Hall  
New York, NY 10007

**RE: PPL First Vetting Process**

Dear Governor Hochul, Speaker Heastie, State Senate Majority Leader Stewart-Cousins, Mayor Adams, and Speaker Adams,

At the Full Board meeting of Community Board 8 Manhattan held on May 21, 2025, the board approved the following resolution by a vote of 39 in favor, 1 opposed, 0 abstentions, and 0 not voting for cause.

**WHEREAS** New York State has changed the system to pay caretakers for those with disabilities; and

**WHEREAS** the new system, Public Partnerships LLC (PPL First), will streamline payment and cut down on fraud and abuse; and

**WHEREAS** the rollout of PPL First has been fraught with problems, and caretakers have not been paid; and

**WHEREAS** caretakers are suffering from financial and emotional stress, causing stress to those needing the care;

**THEREFORE, BE IT RESOLVED** Community Board 8 Manhattan urges the state to facilitate a smooth process for payment to caretakers; and

**BE IT FURTHER RESOLVED** Community Board 8 Manhattan urges that the rollout of a new City or State program should not begin until it is tested so as not to cause any unnecessary interruptions of services or payments.

Please advise us of any action taken on this matter.

Sincerely,

*Valerie S. Mason*

Valerie S. Mason  
Chair

*Barbara Rudder and Wilma Johnson*

Barbara Rudder and Wilma Johnson  
Co-Chairs, Health, Seniors, & Social Services Committee

cc: Honorable Mark Levine, Manhattan Borough President  
Honorable Jerrold Nadler, 12th Congressional District Representative  
Honorable Liz Krueger, NYS Senator, 28th Senatorial District  
Honorable José M. Serrano, NYS Senator, 29th Senatorial District  
Honorable Edward Gibbs, NYS Assembly Member 68th Assembly District  
Honorable Alex Bores, NYS Assembly Member, 73rd Assembly District  
Honorable Rebecca Seawright, NYS Assembly Member 76th Assembly District  
Honorable Keith Powers, NYC Council Member, 4th Council District  
Honorable Julie Menin, NYC Council Member, 5th Council District  
Honorable Diana Ayala, NYC Council Member, 8<sup>th</sup> Council District  
Sarah Daly, Director of Government Affairs, LeadingAge New York  
Madison Ayala, Government Affairs Director, NYC Department of Aging