



**Department of  
Social Services**

Human Resources  
Administration

Department of  
Homeless Services

**Commissioner's Office**

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Rev. 11/23

January 18, 2024

**Will Brightbill**  
District Manager, Community Board 8  
505 Park Avenue, Suite 620  
New York, NY 10022

Dear Mr. Brightbill:

I am writing to provide you with notification regarding the following program:

**Safe Haven: 419 East 91<sup>st</sup> Street, Manhattan, NY**  
Capacity/population: **92 beds**  
Nonprofit service provider: **Services for the Underserved (SUS)**  
Anticipated opening: **December 2024**

New Yorkers experiencing unsheltered homelessness are our most uniquely challenging population to engage, and efforts to aid our unsheltered neighbors require persistent and compassionate outreach, including dedicated services and low-barrier programs, such as stabilization beds, Safe Havens, and Drop-In Centers, which are tailored to meet the unique needs of New Yorkers experiencing unsheltered homelessness.

As part of the Mayor's focus on addressing unsheltered homelessness, the Adams Administration has allocated more than \$300 million a year beginning in Fiscal Year 2023 (FY23) to aggressively expand and enhance outreach efforts and specialized resources, including Safe Havens and stabilization beds. This includes the largest investment made by any city administration in street outreach and targeted low-barrier programs to support some of our most vulnerable New Yorkers experiencing homelessness on the streets and subways.

In order to provide essential services and supports to New Yorkers experiencing homelessness, it is critical that every community across the city has adequate safety net resources in place to serve those in need. This high-quality facility will be operated by our experienced not-for-profit provider partner, Services for the Underserved (SUS), and will serve as the first Welcome Center in Manhattan, providing temporary housing and specialized services to New Yorkers experiencing unsheltered homelessness.

Safe Havens provide specialized services in small-scale transitional housing settings and are often the first step towards helping individuals experiencing unsheltered homelessness accept services and transition off the streets. Safe Havens are equipped with on-site resources, including health and mental health services, and compassionate staff who work closely with these New Yorkers to build the trust and relationships needed to help them stabilize their lives. These facilities are a vital tool for outreach teams when engaging unsheltered New Yorkers, providing a low-

barrier housing option to a population that may not be ready for or may not be best served by more traditional transitional housing settings.

Through the use of these innovative and vital tools, and in combination with our continued round-the-clock outreach efforts and our substantial expansion of low-barrier beds and services, we've been able to help thousands of New Yorkers come off the streets and subways into transitional and permanent housing.

We anticipate opening the site at 419 East 91<sup>st</sup> Street in December 2024. This Safe Haven facility will provide 92 New Yorkers experiencing unsheltered homelessness with the dedicated supports they need and deserve to get back on their feet and stabilize their lives. This site will also prioritize services for vulnerable New Yorkers in this area and the broader borough of Manhattan.

Working in close coordination with our dedicated HOME-STAT outreach teams, SUS will provide these services to help our vulnerable neighbors and fellow New Yorkers come off the streets and subways and regain their footing with dignity.

We look forward to bringing this first-of-its-kind resource to this community and, as always, we remain committed to maintaining open lines of communication with the community while working collaboratively to support our vulnerable neighbors and address any concerns as they arise.

Thank you for your leadership and support.

Sincerely,

A handwritten signature in black ink, appearing to read "Marricka Scott-McFadden". The signature is fluid and cursive, with the first name "Marricka" being the most prominent.

Marricka Scott-McFadden  
Deputy Commissioner  
Intergovernmental and Legislative Affairs