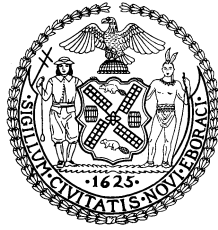


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The City of New York
Manhattan Community Board 8

HEALTH, SENIORS & SOCIAL SERVICES COMMITTEE

Lenox Hill Neighborhood House
331 East 70th Street (First-Second)
Auditorium
Monday, January 30, 2017

Minutes

CB8M Members Present: David Liston, Jackie Ludorf, Hattie Quarnstrom, Barbara Rudder
Absent: Lorraine Johnson, Glen Pandolfino, Ellen Polivy, Barbara Rudder

Erica DeMint, Administrator for the Women's Health Center of NYU Langone Medical Center made an informational presentation.

Erica DeMint has been in this center for 2 years and has been in the medical profession for several years starting out as a physical therapist. She then got her MBA in medical administration after which she then worked in several health care systems.

This Tish center for women health has been open for 5 years. They are a group of health care providers providing quality care for people in this community and beyond. There are 25 doctors in the facility. This center is connected to a large ambulatory network being part of NYU. Going to NYU after being a patient at Tish should be a seamless experience. So patient should feel comfortable going to Long Island or Down Town. Tish is also a part of an integrated healthcare system that include the hospital for joint diseases NYU Lutheran Medical Center in the Brooklyn and Rusk Rehabilitation

This association allows us to have an easy referral service to any of these other health care facilities. There Dean is Robert Grossman; The Dean is a good communicator and rotates through the entire department through NYU.

They are in the top 10 in many specialties. They are located at 84 and 3rd Ave. They are interested in acquiring new space. They serve a lot of well patient but also patients who are very ill like people who need cardiac services. Although this is a women center they also take men patients. They also do colonoscopy and endoscopy. See attached for more information

They also have based care. They also have electronic medical records. They have a program called patient secure which is a safety measure and cuts down on medical records. They also have a system called care everywhere which allows key records from other centers to be recorded.

They also have customer surveys which helped them with phone calls and such things. Many of their surveys involve patients and their relation to their doctors. They have a goal of returning test results and imaging results within 72 hours. They return calls and messaging with 24 hours, today work is always completed today.

Questions about additional gynecological services and whether they should say that obstetrician services are not available. Another question that was raised was can we use the physical services even if you're not a patient or others services at the health center? The answer was yes.

**David Liston and Jacqueline Ludorf,
Health, Seniors & Social Services Committee Co-Chairs**