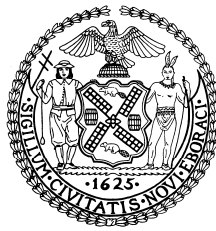


Jacqueline Ludorf
Chair

Latha Thompson
District Manager



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The City of New York Manhattan Community Board 8

December 16, 2010

Jay H. Walder
MTA Chairman and
Chief Executive Officer
347 Madison Avenue
New York, NY 10017-3739

Re: Discussion of a Transit Rider Bill of Rights

Dear Mr. Walder:

At the December 15, 2010 Land Use/Full Board meeting, Community Board 8M adopted the following resolution by a vote of 42 in favor, 0 opposed, 1 Abstention:

Whereas, the vast majority of New Yorkers have built their lives around the city's transit system, and

Whereas, with every bus and subway cut and every canceled line, the everyday experience of millions of New Yorkers changes for the worse, and

Whereas, with the decision of Albany lawmakers to cut \$143 million from the MTA, riders have faced the loss of 2 subway lines, 38 bus routes, cuts to service citywide and another fare hike in 2011,

Therefore, Be It Resolved that Manhattan Community Board 8 believes that New York City's Transit Riding Public has the right to:

- **Reliable Travel throughout the five boroughs in an affordable and efficient manner by bus or by train**
- **Fare Hikes That Are Only Enacted As A Last Resort when all other funding options have been exhausted, as well as stable funding for the MTA from the State and City, in good times and bad, that does not increase the current proportion of the budget borne by riders**
- **Accurate Real-Time Information and clear announcements about when trains and buses will arrive before swiping a MetroCard, or upon arrival at a bus stop**
- **Well-Lit and Safe Subway And Bus Facilities with MTA employees on hand to provide information and respond in case of emergency**
- **Clean, Regularly Maintained MTA Facilities including subway stations, subway cars, buses and bus stops**
- **A More Accessible Transit System, with level boarding for buses and working elevators and escalators within all subway stations**
- **Helpful, Courteous Service from station agents, bus drivers and other MTA employees to be matched by Respect and Courtesy from the Riding Public**
- **The Official Prioritization Of Operating, maintaining and improving the existing train and bus network.**
- **Transparent and easily-used Lines of Communication between riders/MTA with mechanisms in place to address rider concerns/complaints**

- **A minimum of one transit worker and one transit rider as Voting Members of the MTA Board of Directors**

Please advise this office of any action taken regarding this matter.

Sincerely,

Jacqueline Ludorf
Chair

Jonathan Horn and Charles Warren
Co-Chairs, Transportation Committee

cc: Hon. Michael Bloomberg, Mayor of the City of New York
Hon. Scott M. Stringer, Manhattan Borough President
Hon. Rose Pierre-Louis, Deputy Manhattan Borough President
Hon. Carolyn Maloney, United States Congress Member
Hon. Liz Krueger, New York State Senator
Hon. Jonathan Bing, New York State Assembly Member
Hon. Micah Kellner, New York State Assembly Member
Hon. Daniel Garodnick, New York City Council Member
Hon. Jessica Lappin, New York City Council Member