

# WATER SHUT OFF INFORMATION

Please read and follow the instructions on the front of this notice to avoid experiencing any problems during or after the water shut off. On occasion, however, some problems do occur. If you experience any of the following problems at the end of the workday, here are the steps you can take.

## **PROBLEMS AFTER THE WORK DAY**

### **WATER RESTORED TO ONLY SOME FIXTURES**

If you have water in only certain fixtures, sediment may be blocking the flow to the fixtures that aren't working. In this case, for faucets and showerheads, remove the faucet head and clean the filters. In addition, closing and opening the valve for the fixtures may help.

### **DISCOLORED WATER**

Your water may be discolored by sediment in existing pipes that is released as the new pipes are installed. DDC clears the sediment in the new pipes by flushing the water until it is clear in the street, but residual sediment may still be present. If your water is discolored (for private homes) run your cold water at a faucet close to your shut off valve for approximately 15 minutes or until the water appears clear. (In apartment/office buildings see superintendent)

### **CHLORINE ODOR**

Water may have the odor of chlorine due to the pipe cleaning process used during water main work. This will dissipate over time.

### **LOW PRESSURE**

You may experience low water pressure due to sediment partially clogging your water meter. Contact the Field Office in the morning if the condition persists.

### **OPEN FIRE HYDRANTS**

You may notice fire hydrants open and running. This is done to flush the system. They may occasionally be left running overnight. Unless this is causing a flooding condition, there is no need to report it.

**IF ANY OF THE ABOVE PROBLEMS REMAIN, CALL THE FIELD OFFICE AT THE TELEPHONE NUMBER LISTED ON THE FRONT OF THIS NOTICE EARLY THE NEXT WORKDAY FOR ASSISTANCE.**

### **IF YOU HAVE NO WATER SERVICE at the END OF THE WORKDAY**

- Make sure the **main water valve** for your house/building has been **turned back on**. If you live in a multi-family home or apartment building, check with the person who is responsible for this function.
- There may be a delay in returning water service. Check if neighbors have water. If not, crews may still be working in the neighborhood.
- Turn on a faucet and listen for rushing air. If you hear this, leave the faucet on and water should start running soon.

**IF YOU HAVE FOLLOWED THE ABOVE INSTRUCTIONS AND STILL DO NOT HAVE WATER SERVICE, CALL THE DDC EMERGENCY NUMBER: 311.  
(EMERGENCIES ONLY PLEASE)**

### **ADDITIONAL INFORMATION**

- Homes and buildings within and in proximity to the water main shutdown may experience discolored water, low water pressure or unscheduled service disruptions. If these conditions persist, please contact the Field Office.
- Due to the age and condition of existing water mains, scheduled shut downs may take longer than anticipated and involve more blocks than expected. In addition, shutdowns may be canceled and rescheduled due to unforeseen conditions
- Stored water can be used to flush toilets if necessary.
- Unscheduled or emergency shutdowns may occur and are supervised by DEP. Little or no advance notification may be given
- Generally, replacement of water mains in each block may require 3 to 5 workdays. Work to connect water mains in intersections may take additional days. A notice will be distributed/posted in advance of each day that water will be shut off.

# NOTICE

Project #

MED600

# AVISO

**The Water Supply to Your Building Will be Shut Off**

**Due to Construction**

**DATE: MAY 2, 2011 FROM 9:30 PM UNTIL 6:00 AM**

## INSTRUCTIONS

### **for Building Management Store Owners, Homeowners & Tenants**

Shut off the main house valve. DDC recommends that you shut off the main water valve in your house/building in order to avoid problems that may occur if/when sediment enters or releases from your plumbing. Such sediment may clog the screen to the water meter or make FLUSHOMETERS inoperable.

Open one HOT WATER faucet above the level of the hot water tank. HOT WATER HEATER MUST BE FULL & COOLED BEFORE COLD WATER GOES IN WHEN THE WATER IS TURNED BACK ON.

Shut OFF all water cooled appliances which may include air conditioners, etc.

Check that there is sufficient water in the steam boiler.

Store enough water for ALL your household use.



LOCATION

**3<sup>RD</sup> AVENUE BETWEEN E. 59<sup>TH</sup> ST. AND E. 60<sup>TH</sup> ST.**

See Reverse Side For More Information

**FIELD OFFICE tel: 212.223.6190**

**Resident Engineer: Mourad Tadros, P.E.  
Construction Liaison: Sarah Wilmoth**

**MANHATTAN  
CONSTRUCTION  
#MED600**

**DIAL 311** Government Information  
and Services for NYC



**INTERRUPCIÓN  
DEL SERVICIO DE AGUA  
El Servicio De Agua Será Interrumpido  
Debido a Construcción**

**Fecha Mayo 2, 2011 9:30 PM a la(s) 6:00 AM  
aproximadamente 8 horas**

[El servicio de agua se restablecerá al final del día]

## INFORMACIÓN

### **Para Administradores, Superintendentes, Inquilinos, Dueños de Casa, y Dueños de Tiendas**

Cierre la válvula central del edificio. Se recomienda que cierren la llave de agua principal para impedir problemas que pueden ocurrir si o cuando el agua sucia entra en las líneas del agua. El sedimento de estas aguas sucias pueden congestionar el filtro del metro y su bomba.

Abra una llave de agua caliente sobre el nivel del tanque de agua caliente.

Cierre todos los aparatos de enfriamiento por agua (incluso cierto aire acondicionado).

Aségurese que haya suficiente agua en la caldera de vapor.

¡Aségurese de tener suficiente agua almacena durante este periodo!

*Michael R. Bloomberg*  
Mayor; The City of New York

*David J. Burney, AIA*  
Commissioner, Department of Design & Construction